



SAPPHIRE™

Being prepared is the best form of defence

Cyber attacks take many forms, and their sophistication continues to grow. So much so that most cyber security professionals would agree that the probability of an organisation falling victim to a cyber security incident is more a question of 'when' rather than 'if'. Many organisations now consider incident response planning to be a critical aspect of their cybersecurity strategy. Unfortunately, too many organisations still believe they're not a target for cyber criminals. The value to the cyber criminal is what's valuable to you: your ability to remain operational, to deliver your services, your data, your customers.

When in the highly pressured environment of a cyber attack, time is of the essence. You don't want to be considering who you should call and negotiating on price. You need to know that you're in the hands of experts who will work with you to contain and mitigate the impact of the attack, to minimise downtime and ensure continuity of operations, to support with threat-actor engagement, to support with stakeholder engagement including your insurance company, and to get you back up on your feet. And who can work with you to reduce the likelihood of it happening again.

A Sapphire Cyber Incident Response Retainer provides you with that assurance.

✓ Key Benefits

- 24/7 Support
- Containment and Mitigation
- Forensic Investigation
- Threat Actor Engagement
- Crisis Management
- Post-Incident Analysis
- Incident Preparedness And Recovery
- Guaranteed Capacity
- Discounted Hourly rates

How can Sapphire help?

Sapphire has partnered with an award-winning global corporate intelligence and cyber security consultancy who are CREST SCIR accredited and NCSC CIR Level 2, to offer you a digital forensics and incident response service that will be there for you and provide you with the support you need at the time you need it most.

In the event of a cyber incident, you will benefit from:

- 24/7 incident response
- Containment support
- Restoration support
- Forensic investigation support
- Threat actor intelligence and engagement
- Strategy and reporting

Throughout an incident, Sapphire and the Incident Response Team will work hand in glove to achieve the best possible outcome for you.

Incident response number: 0845 5827247

To find out more or to speak to an expert contact us today

CONTACT US TO FIND OUT MORE

sapphire.net | 0845 58 27001

Our Retainers

Sapphire offers a retainer to meet every requirement, from a Response-Only Retainer with no pre-paid hours included, to Proactive Retainers with up to 100 pre-paid hours, and above if needed.

Retainers with pre-paid hours are an investment in your cyber resilience that will save you costs in the long run, as well as guaranteeing you support when you need it most.

You can use as much or as little of that investment in proactive cyber services to reduce the likelihood of an attack, or the potential cost and impact when it does. You will receive full value of the retainer. And your discounted rates are locked in should you need more hours in the event of an incident.

A Response-Only Retainer is the right model for you if you simply need the assurance that if the worst were to happen, you have already engaged with the experts who understand your organisation and IT infrastructure and can deploy quickly and efficiently in the event of an incident. And you have the comfort of knowing a discounted hourly rate is locked in.

Whilst not included in the response-Only Retainer, Sapphire is here to support you with cyber security services to build your cyber resilience.

A Cyber Incident Response Retainer with Sapphire is the service you hope you never need, but the one that you're glad you invested in.

Whatever your needs, we have a digital forensics and incident response model that suits you.

Service / Offering	Response only retainer	Proactive services retainer
Guaranteed support	✓	✓
Locked in preferential rates	✓	✓
Onboarding session	✓	✓
Ability to convert to proactive services	X	✓
Year on year security improvement	X	✓
Detection and containment	✓	✓
Threat actor engagement	✓	✓
Forensic investigation	✓	✓
Restoration and remediation	✓	✓
Crisis management support	✓	✓
Hours included	X	✓

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